

*VS FOCUM 's main activity is related to research, manufacturing and selling of firefighting foams. The side activities of the company are related to selling machinery against fires, consulting services and development of analysis of firefighting foam concentrates from firefighting systems.*

*If in any other activity the implementation of a Quality and Environmental System is nowadays essential, it is much more reasonable in our case because, if a firefighting foam is served that is not completely adequate, or with reduced performance, that product could carry along problems of incalculable dimensions in case of a sinister: pipe jams, not controlling the fire, etc. Equally, an inaccurate advice or a wrong analysis could induce into mistrust from clients, putting in danger an industrial firefighting system. The same treatment comes from selling non-appropriate machinery.*

*For these reasons, vs FOCUM emphasizes the following:*

- *Training based in indispensable knowledge and informing the staff about the measures and precautions to be taken in each process - whether it is research, manufacturing, control or selling of the products.*
- *Respecting the chain of events from the selection of raw materials, its reception, compliance analysis, production of a formula where raw materials serve as ingredients, subsequent analysis of the formula and manufacturing, control and subsequent packing.*
- *The consciousness-raising from all the staff that the progress philosophy of the company is directly linked to the creation of prestige in terms of products and services as the fundamental pillars of a stable future.*

*For that, vs FOCUM undertake the following:*

- *Verifying the grade of satisfaction of theirs interested parties with the products, adopting the required corrective measures.*
- *Serving the request of collaboration with its providers demanding the required quality in the specifications at the purchasing of raw materials and reporting to both them and the customers about the benefits of using Environmental Management Systems.*
- *Fostering the implantation of environmental improvements in its processes, reducing -up to the point technology and company allow- the environmental impact produced over the environment.*
- *Observing and maintaining the principle of Continuous Improvement in all the processes of our Management System.*
- *Compromise in obeying the current legislation and applicable regulations to the company activities as well as another additional requirement dictated by the organization.*
- *Using an Environmental Management System that contributes to the prevention of pollution and environmental protection.*
- *Maintaining the adequate goals for cutting the impacts produced by our activity, contributing with the necessary resources for the achievement of the goals proposed.*

*This way, the Management is binding, on every aspect of VS FOCUM related with the quality of the product and respect for the Environment, the management system defined by the Quality & Environmental Management System. All the staff will assume the corresponding responsibilities according to this obligation.*

*The General Manager delegates on the Quality and Environment Manager about the establishment, development and update of the Quality & Environmental Management System, bestowing the authority, freedom and necessary resources for the task.*